

## SCOTT ELECTRIC Novel Coronavirus (COVID-19) Update

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To Our Valued Customers,

As the **NOVEL CORONAVIRUS** (Covid-19) rapidly develops, we know you have a lot of questions for us regarding the continuity of our businesses. We are taking every step necessary to ensure the health of our customers, employees and family members. Each day we are:

- Increasing cleaning/sanitizing schedules.
- Implementing drive-up pickup for product (as a convenient alternative) at most of our branches and ask that all visitors avoid coming inside our facilities.
- Limiting all meetings and travel, and asking that our sales force work through phone calls and email from home.
- Asking our delivery drivers to practice proper cleaning of their trucks and equipment and anything they touch during a delivery.

The [www.scottelectricusa.com](http://www.scottelectricusa.com) website is adding new items each day and makes for an excellent option when placing orders 24 hours a day. Any orders placed before 8pm will be available for pick up or delivery the next day. Going forward, all updates we are making during this COVID-19 pandemic will be communicated on the Scott website.

Each day we are reviewing updates to the local, state and federal guidelines for Life Sustaining Businesses and our electrical markets. Scott Electric is operating as an Electrical and Electrical Goods Merchant Wholesaler. As per Pennsylvania Governor Wolf's List of Life Sustaining businesses ([20200319 Life Sustaining Business](#)) we will continue to remain open to serve our customers and communities.

One of Scott Electric's many advantages have always been our in-stock inventory. As always, our inventory levels are outstanding and we continue to work with our supply chain and our customers. We will communicate any challenges that may affect timely delivery of your order.

Scott Electric appreciates the trust that you place in our company and will continue to earn that trust throughout this difficult time. If you have any questions, please reach out to your salesperson or our main office at 1-800-442-8045. We will be more than happy to address any thoughts or concerns.

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John Forish  
Scott Electric  
General Manager